



CARAVANHEALTH.
PART OF SIGNIFY HEALTH

Post-Acute Care Reports and Programs

Desiree Brewer and Shreyas Ramani

Thursday, June 16th

Presenters



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Session Outline



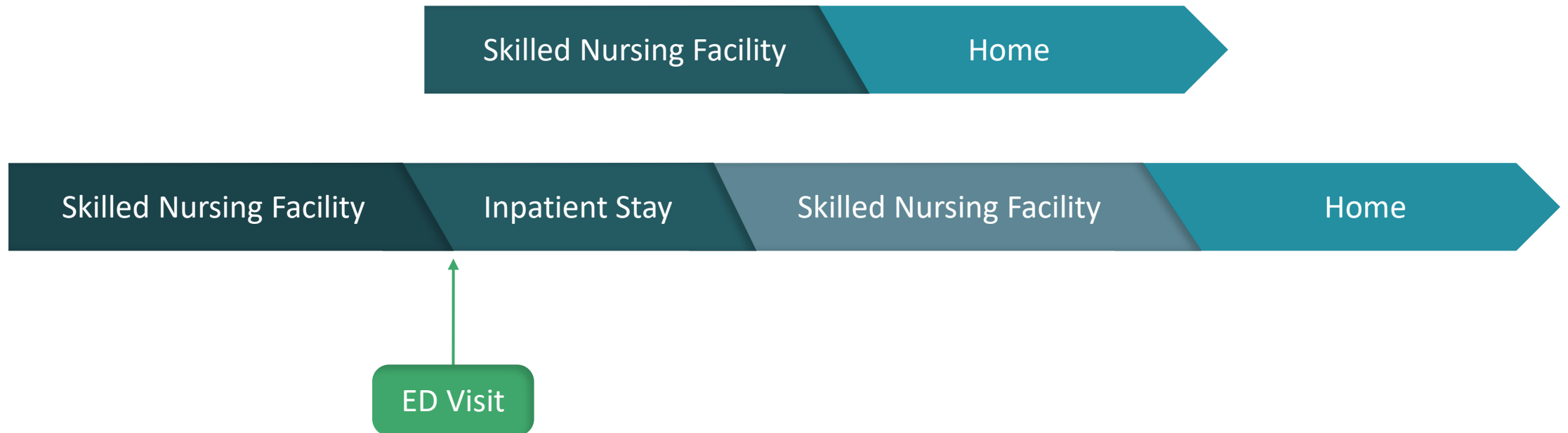
- What is a post-acute care episode?
- Post-acute care analysis reports
- Building and managing your post-acute care network
- Partner Skilled Nursing Facilities (SNFs) and Home Health Agencies (HHAs) Networks
- Wrap-Up and Questions

Post-Acute Care Episodes and Claims



Post-Acute Care as an Episode

- Post-acute care stays can span several days to several months
- Can be billed across several claims



Post-Acute Care Claims vs. Episodes



Post-Acute Care Claim

- Single unit billed to payer
- Contains details of stay at a single facility



Post-Acute Care Episode

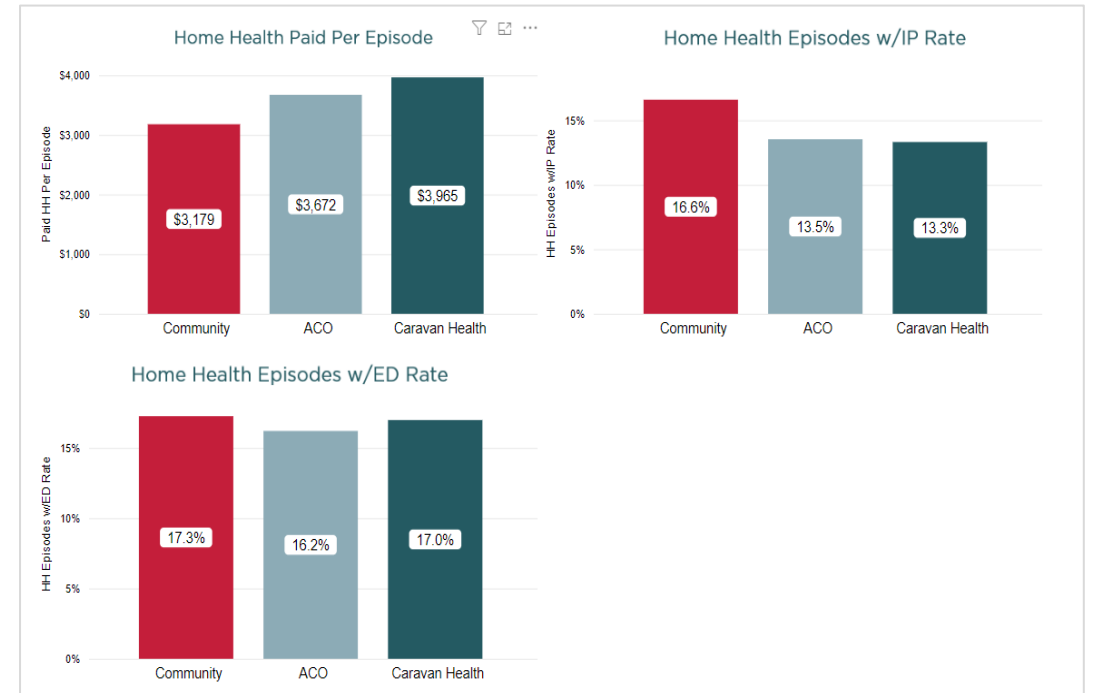
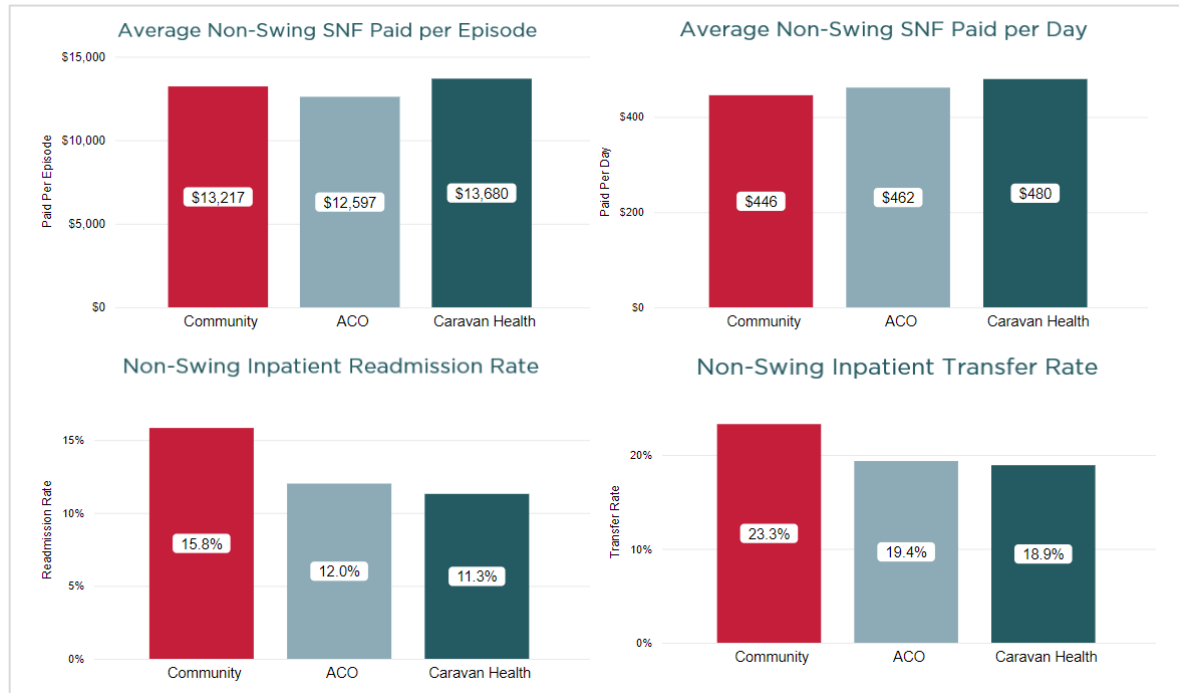
- Can be a combination of 1+ claims
- Stays from multiple facilities can be combined
- Construction can be customized
- Patients full stay from admission to discharge can be recorded

Post-Acute Care Analysis Reports



Post-Acute-Care Analysis Reports

Design Motivation: intended to help clients manage post-acute care spending and their referral networks (if local options are available nearby)



Post-Acute Care Analysis Facility Reports

NPI	Facility Name	SNF Type	Setting	Overall Star Rating	Nursing Home Short Stay QM Rating	SNF Efficiency Score	Cohort Episode Count	Total Paid Amount	Average SNF Paid per Episode	Average SNF Paid per Day	Average LOS for Paid SNF	Rate of LOS > 20 Days
1841536992	SPRANGER MEDICAL	Non-Swing	Out-of-Network	1.0	2.0	1.3	80	\$1,233,972	\$11,617	\$394	29.5	55.0%
1922003326	JULIEN COUNTY HOSPITAL	Non-Swing	Out-of-Network	5.0	3.0	1.0	75	\$1,271,128	\$14,928	\$431	34.6	69.3%
1093706830	WININGS HOSPITAL CORPORATION	Non-Swing	Out-of-Network	3.0	5.0	1.0	71	\$1,206,065	\$13,760	\$470	29.3	66.2%
1649251059	KULLA COMMUNITY HOSPITAL	Non-Swing	Out-of-Network	3.0	4.0	0.8	61	\$954,198	\$12,863	\$451	28.5	59.0%
1053823591	SARAFIN COUNTY HOSPITAL	Non-Swing	Out-of-Network	2.0	2.0	0.7	54	\$1,079,016	\$15,654	\$498	31.4	63.0%
1669083655	MASTROSTEFANO Providers	Non-Swing	Out-of-Network	N/A	N/A	0.5	54	\$899,626	\$14,530	\$548	26.5	50.0%

NPI	Agency	Setting	Quality of Patient Care Star Rating	Cohort Episode Count	Average HH LOS	Paid HH per Episode	Total HH Paid	HH Episodes w/IP Rate	HH Episodes w/ED Rate
1891780615	ANCONA CARE FOUNDATION	Out-of-Network	3.0	620	36.0	\$2,922	\$1,811,904	15.3%	15.3%
1922190024	HENKEL PRIMARY CARE CLINIC	Out-of-Network	2.5	176	28.0	\$2,742	\$482,591	11.4%	13.6%
1134633746	WESS PHYSICIANS GROUP	Out-of-Network	3.5	83	37.0	\$3,028	\$251,311	18.1%	16.9%
1841537503	WANGER HEALTH CLINIC	Out-of-Network	3.0	71	69.0	\$4,673	\$331,810	32.4%	29.6%
1710973235	VESELY CLINIC	Out-of-Network	3.5	51	54.0	\$3,961	\$202,013	17.6%	19.6%
1891758678	LING-ZHONG PRIMARY CARE CLINIC	Out-of-Network	3.0	44	70.0	\$4,298	\$189,094	25.0%	27.3%

Post-Acute-Care Analysis Key Metrics

Skilled Nursing Summary Table

Cohort	SNF Type	SNF Efficiency Score	Community Episode Count	Total Paid Amount	Average SNF Paid per Episode	Average SNF Paid per Day	Average LOS for Paid SNF	Rate of LOS > 20 Days	IP Readmission Rate	IP Transfer Rate
Community	Non-Swing	0.8	992	\$15,890,033	\$13,217	\$446	29.7	58.9%	15.8%	23.3%
Community	Swing	N/A	73	\$2,940,187	\$38,805	\$3,409	11.4	13.7%	26.0%	12.3%
ACO	Non-Swing	1.0	6,785	\$101,925,927	\$12,597	\$462	27.3	56.1%	12.0%	19.4%
ACO	Swing	0.8	848	\$31,246,910	\$35,296	\$2,717	13.0	16.9%	15.6%	11.8%
Caravan Health	Non-Swing	1.0	39,289	\$643,075,534	\$13,680	\$480	28.5	56.0%	11.3%	18.9%
Caravan Health	Swing	1.0	4,947	\$165,706,198	\$31,959	\$2,379	13.4	17.7%	13.2%	9.6%

Home Health Summary Table

Cohort	Facility Episode Count	Average HH LOS	Paid HH per Episode	Total HH Paid	HH Episodes w/IP Rate	HH Episodes w/ED Rate
Community	1,217	41.0	\$3,179	\$3,868,722	16.6%	17.3%
ACO	9,355	52.0	\$3,672	\$34,350,585	13.5%	16.2%
Caravan Health	62,817	58.0	\$3,965	\$249,085,330	13.3%	17.0%

Home Health Utilization Summary

Cohort	Home Health Rate	Episodes per 1000 Beneficiaries	Beneficiaries Using HH in Last 6 Months of Life	Beneficiaries Using HH in Last 1 Month of Life	HH Episodes with Preceding IP/SNF Event
Community	7.0%	78.0	11.5%	3.1%	25.0%
ACO	5.8%	64.2	12.9%	2.7%	15.8%
Caravan Health	7.0%	78.5	11.9%	2.5%	12.8%



Partner Skilled Nursing Facilities (SNFs) and Home Health Agencies (HHAs) Networks



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Program Goals and Objectives

The Partner Skilled Nursing Facilities (SNFs) and Home Health Agencies (HHAs) Networks Program helps hospital and/or hospital systems manage quality, costs, and utilization of their patients in SNFs or receiving HHA services.

This program focuses on helping clients fully leverage the benefits of partnerships among SNFs and HHAs and the Post-Acute Navigator Program should already be established prior to this program's launch.



For those clients who do not have an established network, this program will outline steps in creating a mutually beneficial network with SNFs and HHAs.



For those with a limited SNF and HHA options with sub-optimal quality ratings, including swing beds, this program will outline how to work with the SNFs and HHAs to improve quality rating.



For clients who already have a network, this program will highlight opportunities to enhance network performance and to improve the relationship with associated SNFs and HHAs.

Post-Acute Care Navigator Worklist

UPDATING PATIENT INFO

Care

PRACTICE
 Tingen Family Care

Invite

Summary
Patients
340B Prescriptions

PAC Navigator Worklist

Manage patients that are in skilled nursing facilities

NAME	FACILITY	ADMITTED	DISCHARGED	ISSUES	LAST COMMENT
<input type="checkbox"/> Henry, Arthur "Art"	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	
<input type="checkbox"/> Cooper, Kristin	Mainland Rehab	04/23/22		None	
<input type="checkbox"/> Howard, Arlene	Parker Nursing	04/23/22		Other: Home is flooded	The ahome sho...
<input type="checkbox"/> Flores, Juanita	Downtown Skilled Nu...	04/23/22		Patient Delay	
<input type="checkbox"/> Richards, Aubrey	Parkland Care Center	04/23/22		Discharge Issue	Patient is waiting
<input type="checkbox"/> Alexander, Shawn	Habitat Recovery	04/23/22		Clinician Delay	
<input type="checkbox"/> Miles, Esther	Parkland Care Center	04/23/22		None	
<input type="checkbox"/> Pena, Norman "Norm"	Parkland Care Center	04/23/22		Clinician Delay, Patient De...	
<input type="checkbox"/> Murphy, Ann	Downtown Skilled Nu...	04/23/22			
<input type="checkbox"/> Nguyen, Shane	Flanders Medical	04/23/22			
<input type="checkbox"/> Smith, Robert "Robby"	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	They have orde...
<input type="checkbox"/> Fisher, Marjorie	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	
<input type="checkbox"/> Simmons, Lee	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	
<input type="checkbox"/> Black, Marvin	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	
<input type="checkbox"/> Henry, Arthur "Art"	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	
<input type="checkbox"/> Wilson, Diane	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	
<input type="checkbox"/> Williamson, Darlene	Parkland Care Center	04/23/22		Service Delay, Discharge Is...	

Parkland Care Center
(999) 324-2342
Admitted: 4/23/22 (10 days ago)

RECORD ISSUES

No issues
 Service delay
 Last: 4/29/22
 Clinician delay
 Other

Patient delay
 Patient decompensation
 Last: 4/29/22
 Discharge issue

COMMENTS

Add a comment...

HISTORY

Nora Reese 4/29/22 12:43 PM

✓ Service Delay
They have ordered a fitted back brace for Robbie, it should be here Thursday.

Nora Reese 4/26/22 1:47 PM

✓ Patient Decomposition
Robbie's back is getting worse, they need to keep him for a few more days.

Nora Reese 4/23/22 1:47 PM

➔ Patient admitted to Parkland Care Center on 4/23/22
I got this info from the hospital. Checking on status now.

Nora Reese 4/23/22 1:47 PM

➔ Patient added to Worklist

Robert "Robby" Smith

74y, M | DOB: 1/1/1946
MBI: xxxx-xxx-L353
Provider: Harold Jones

Parkland Care Center
(999) 324-2342
Admitted: 4/23/22 (10 days ago)

Discharged

RECORD ISSUES

No issues
 Service delay
 Last: 4/29/22
 Clinician delay
 Other

Patient delay
 Patient decompensation
 Last: 4/29/22
 Discharge issue

COMMENTS

Add a comment...

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➔ Patient admitted to Parkland Care Center on 4/23/22
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Nora Reese 4/23/22 1:47 PM

➔ Patient added to Worklist

48 total

⏪ < 1 2 > ⏩

Cancel Save

Clicking the patient name takes users to the worklist tab

Components of the Program

Establishing a Post-Acute Care (PAC) Committee	The PAC Committee is composed of hospital, clinic, SNF and HHA members and tasked with managing and making decisions regarding the SNFs and HHAs Networks.
Partner SNFs & HHAs Network Agreements	SNFs and HHAs will be either be sent agreements based on established performance thresholds or be placed on a glidepath to help them achieve those thresholds.
Admitting Patients to SNFs and HHAs	Patients should be evaluated on appropriate post-acute options, and hospitals will need to prepare appropriate patient-facing materials and corresponding workflows.
Monitoring Patients at SNFs and HHAs	Patients need to be monitored during their stay at SNFs and utilizing HHA services, focusing on deviations from standard of care and preventing readmissions/ED visits.
Discharging Patients from SNFs and HHAs	Patients need to have support and appropriate follow-up when being discharged from SNFs and HHA services.
Partner SNFs & HHAs Performance Monitoring	The Post-Acute Committee will review performance data of SNFs and HHAs, discuss any SNFs and HHAs performance issues, and address any patient-care related issues.
3-Day Rule Waiver	Preparation for applying for the 3-Day Rule Waiver and implementing the necessary corresponding workflows.

Program Preparation



Recruit for and establish a Post-Acute Care Committee



Determine what performance thresholds you think are important (LOS, readmission rate, etc.)



Outreach to hospitals to begin developing process to communicate discharges to SNF



Outreach to SNFs to begin developing process to communicate discharges from SNF

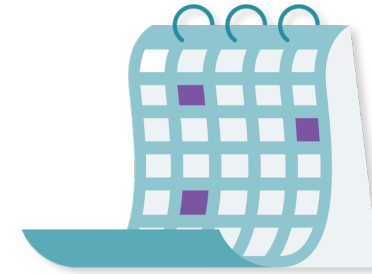
Wrap-Up and Questions



The advantages of assessing PAC stays as episodes instead of claims.



Identifying a PAC Navigator within your organization will allow for future relationships with local Skilled Nursing Facilities.



State today for future preparedness regarding the 3 Day SNF waiver.

QUESTIONS?



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Thank You

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