Claims Data Variation

How to Create Accurate Network Reports for Acute and Post-Acute Settings

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE



Speakers



Tiffany Smith

Principal Data Lead 25+ years in the Healthcare Industry 6 years of ACO/VBP

Dina Lewis

Sr. Data Analyst 20+ years in the Healthcare Industry 7 years ACO/VBP: MSSP, Commercial & MA

•MEDICAL TREATMENT •FINANCIAL BENEFITS •DISEASE COVERAGE



We are preparing provider organizations to accept greater risk in their value-based contracts with our comprehensive solution for continuous performance improvement





Performance Analytics Quality Measurement & Reporting



Advanced Care Management





Management



Agenda

- Data Sources
- Obtaining the Data
- Organizing & Enriching the Data
- Visit Types using Claims
- In/Out of Network Providers

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE



Multi-Payer Data Integration

Compare baseline performance across Value Based Payment contracts, look at cross-cutting metrics to ensure patients receive consistent treatment and care, and easily maintain your data via secure single sign-on. The Multi-Payer Data Integration package provides maximum value by streamlining processes for data analysis and initiative creation.



MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE



Payer Differences

...and other payers

	UnitedHealthcare	Humana
MSSP ACO	UHC Commercial	Humana MA
CLM_PMT_AMT	NET_PD_AMT	FUND_EXP
NPI	MPIN	SERV_PROV
Null	BRND_GNRC_CD	
Claim Count	Claim Count	Claim Count
PAY_TO_PRVDR		

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE



Data Sources

CMS Sources

- Assignment and Alignment
- Exclusion Files
- Physician Supplier
- CCLF (Claim & Claim Line Feed)
- QEXPU/MEXPU/AEXPU (Expenditure & Utilization Files)
- Benchmark
- PUF (Public Use Files)
- NPPES (National Plan and Provider Enumeration System)
- QPP (Quality Payment Program)
- Chronic Condition Warehouse
- CMS Compare

Other Sources

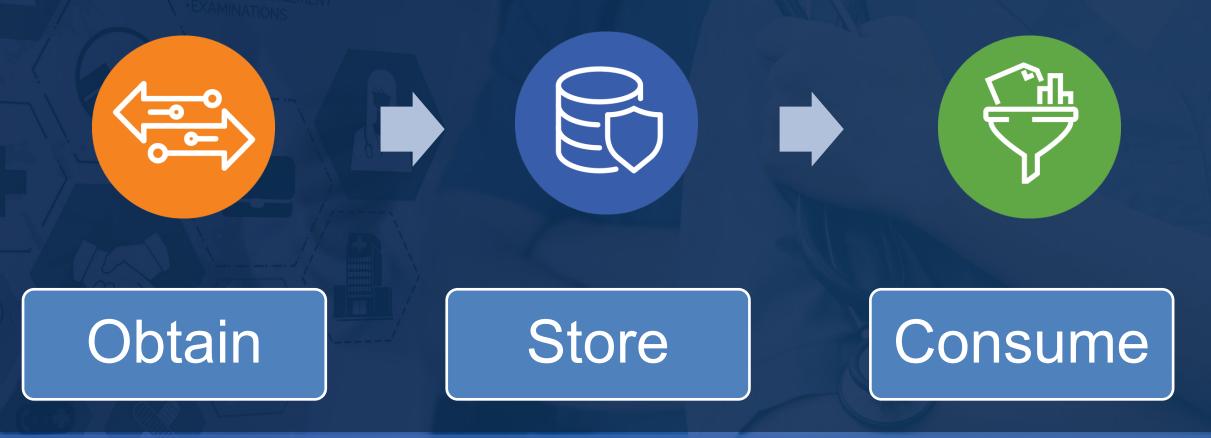
- Claims and attribution files from other payers
- EHR/EMR (Electronic Health Record/ Electronic Medical Record)
- HIE/ADT (Health Information Exchange/ Admit/Discharge/Transfer)
- Scheduling
- 837 Non-Adjudicated Claims
- Care Management
- SDOH (Social Determinants of Health)

•MEDICAL TREATMENT •FINANCIAL BENEFITS •DISEASE COVERAGE



Security Protocol: Encryption

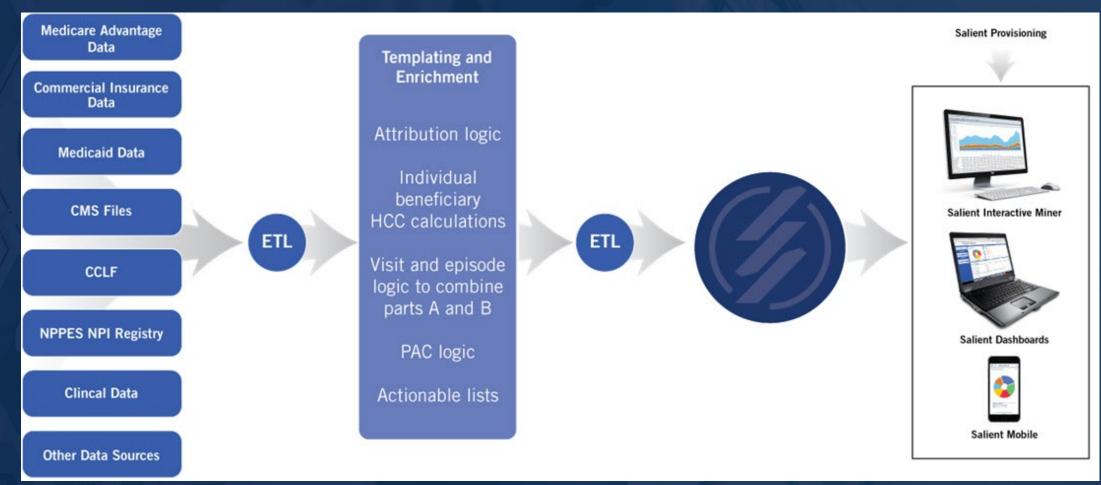




• MEDICAL TREATMENT • FINANCIAL BENEFITS • DISEASE COVERAGE



Salient Healthcare Technology Stack



•MEDICAL TREATMENT •FINANCIAL BENEFITS •DISEASE COVERAGE



Part A

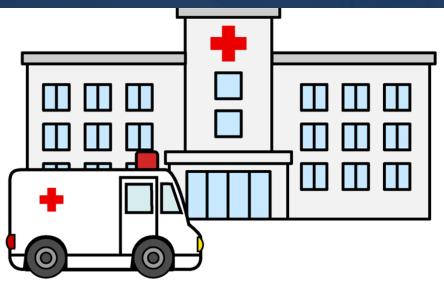
CCLF 1 – Header File

- Facility Information
- Admission Type
- Claim Adjustment Type (Original/Cancellation/Adj)
- Principal & Admitting Dx
- Claim Bill Frequency Codes

CCLF 2 – Revenue File

- Revenue Center
- HCPCS Modifier Codes
- HIPPS Codes
- CCLF 3 Procedures
- CCLF 4 Diagnosis





•MEDICAL TREATMENT •FINANCIAL BENEFITS •DISEASE COVERAGE



Linking CCLFs to the Claim Type

Spend & Utilization

Part

	PI	MPY Actual		Claim Pi	mt Amt	Avg Visit Cost		Avg Length of Stay		Percent of Visit 30 Day IP Readmissions	
Part	This	Last	% Change	This \vee	Last	This	Last	This	Last	This	Last
😑 🗌 Part A	5,303.93	4,732.91	12.06 🖲	51,066,252.94	42,128,464.66	3,135.17	3,169.91	4.7	4.6	19.49	18.40
Hospital Inpatient Facility	2,353.02	2,230.30	5.50 🔴	22,654,874.23	19,852,292.72	6,276.77	6,468.29	5.3	5.3	19.49	18.40
Outpatient Facility	1,426.68	1,292.64	10.37 🔴	13,736,095.39	11,506,019.63	650.77	553.59	1.6	1.5	0.00	0.00
Home Health Agency	734.96	688.15	6.80 🔴	7,076,198.23	6,125,347.93	0.00	0.00	32.1	39.2	0.00	0.00
Skilled Nursing Facility or Unit	558.39	438.28	27.40 🔴	5,376,188.88	3,901,219.54	10,864.01	11,822.74	13.4	14.3	0.00	0.00
🕀 Hospice	230.88	83.54	176.38 🖲	2,222,896.21	743,584.84	174.22	160.67	24.8	27.0	0.00	0.00
Expenditure Component - 5 of 5											
😑 🗌 Part B	4,534.94	4,467.23	1.52 🔴	43,662,365.41	39,763,538.51	167.43	167.19	0.0	0.0	0.00	0.00
🕀 Part B Physician/Supplier (Carrier)	4,345.88	4,283.76	1.45 🔴	41,842,133.36	38,130,482.35	167.43	167.19	0.0	0.0	0.00	0.00
🕀 Durable Medical Equipment	189.06	183.47	3.05 🔴	1,820,232.05	1,633,056.16	0.00	0.00	0.0	0.0	0.00	0.00

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE



Claim Type and Subcomponents

Spend & Utilization

Part

	PMPY Actual		Claim Pmt Amt		Avg Visit Cost		Avg Length of Stay		Percent of Visit 30 Day IP Readmissions		
Part	This	Last	% Change	This \checkmark	Last	This	Last	This	Last	This	Last
Part A	5,303.93	4,732.91	12.06 🔵	51,066,252.94	42,128,464.66	3,135.17	3,169.91	4.7	4.6	19.49	18.40
Hospital Inpatient Facility	2,353.02	2,230.30	5.50 🔴	22,654,874.23	19,852,292.72	6,276.77	6,468.29	5.3	5.3	19.49	18.40
Short Term Stay Hospital	1,853.76	1,683.66	10.10 🛑	17,848,014.71	14,986,561.27	5,646.77	5,682.67	4.7	4.5	14.51	13.24
Rehabilitation Hospital or Unit	338.36	356.89	-5.19 🔵	3,257,689.61	3,176,780.15	12,061.70	11,566.72	8.9	8.6	51.60	45.82
Other Inpatient Subcomponent	103.72	102.06	1.63 🛑	998,624.51	908,443.86	7,188.33	10,933.91	6.6	6.1	19.42	16.22
Psychiatric Hospital or Unit	34.10	47.20	-27.75 🔵	328,359.88	420,152.96	5,627.50	5,712.40	12.1	11.0	31.82	21.74
Long Term Stay Hospital	23.08	40.48	-43.00 🔵	222,185.52	360,354.48	28,263.76	49,127.73	21.9	23.8	100.00	100.00
Expenditure Sub Component - 5 of 5											
Outpatient Facility	1,426.68	1,292.64	10.37 🔴	13,736,095.39	11,506,019.63	650.77	553.59	1.6	1.5	0.00	0.00
Hospital Outpatient Department (Including CAH)	1,270.65	1,152.07	10.29 🔴	12,233,834.16	10,254,796.41	665.40	556.32	1.1	1.0	0.00	0.00
Outpatient Dialysis Facility	83.81	79.32	5.67 🛑	806,931.00	705,997.14	0.00	0.00	24.5	24.1	0.00	0.00
Other Outpatient Subcomponent	72.22	61.25	17.90 🖲	695,330.23	545,226.08	14.55	36.00	3.0	3.4	0.00	0.00
Expenditure Sub Component - 3 of 3											
Home Health Agency	734.96	688.15	6.80 🔴	7,076,198.23	6,125,347.93	0.00	0.00	32.1	39.2	0.00	0.00
Skilled Nursing Facility or Unit	558.39	438.28	27.40 🔴	5,376,188.88	3,901,219.54	10,864.01	11,822.74	13.4	14.3	0.00	0.00
Hospice	230.88	83.54	176.38 🖲	2,222,896.21	743,584.84	174.22	160.67	24.8	27.0	0.00	0.00

•MEDICAL TREATMENT •FINANCIAL BENEFITS •DISEASE COVERAGE



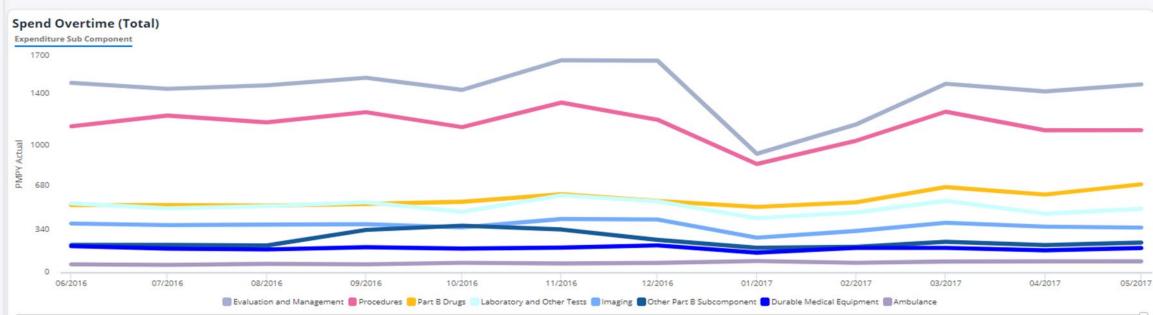
Spend & Utilization

Expenditure Sub Component

	PMPY Actual Unique Beneficiaries w Claim Count Claim Pmt Amt Claims		mt Amt	Total Procedu	res Count	unt Claim Avg Pmt Amt		Avg Visit Cost							
Expenditure Sub Component	This	Last	% Change	This	Last	This	Last	This 🗸	Last	This	Last	This	Last	This	Last
Evaluation and Management	1,419.05	1,409.02	0.71 🔵	10,278	9,302	188,317	173,600	13,662,623.82	12,541,893.51	521,262	480,460	72.55	72.25	173.50	172.66
Procedures	1,148.87	1,173.45	-2.09 🔵	6,997	6,351	51,416	47,007	11,061,329.19	10,445,095.27	214,717	197,862	215.13	222.20	63.79	63.22
🕀 🗌 Part B Drugs	575.04	513.23	12.04 🔵	722	681	1,978	1,781	5,536,523.37	4,568,390.27	21,948	19,225	2,799.05	2,565.07	71.59	63.08
🕀 🗌 Laboratory and Other Tests	512.33	546.43	-6.24 🔵	9,853	9,008	80,050	74,481	4,932,752.47	4,863,822.23	374,677	357,910	61.62	65.30	73.31	72.27
🕀 🗌 Imaging	364.65	356.85	2.19 😐	8,019	7,402	35,873	32,973	3,510,842.64	3,176,395.72	97,193	90,098	97.87	96.33	63.21	60.93
🕀 🗌 Other Part B Subcomponent	249.75	225.44	10.78 🔵	7,359	6,808	26,922	24,668	2,404,625.20	2,006,710.16	132,680	118,057	89.32	81.35	72.17	79.13
🕀 🗌 Durable Medical Equipment	189.06	183.47	3.05 🔴	2,696	2,462	24,301	22,164	1,820,232.05	1,633,056.16	24,301	22,164	74.90	73.68	0.00	0.00
Ambulance	76.18	59.34	28.38 😐	1,390	1,083	2,677	1,853	733,436.67	528,175.19	8,022	5,559	273.98	285.04	0.00	0.00



4,534.94 4,467.23 1.52 • 10,331 9,341 411,534 378,527 43,662,365.41 39,763,538.51 1,394,800 1,291,335 106.10 105.05 167.43 167.19



Part D



CCLF 7 – Prescription Drug

- NDC Code
- Generic ID
- Days Supply
- Sequential Fill # from Origination Date

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE



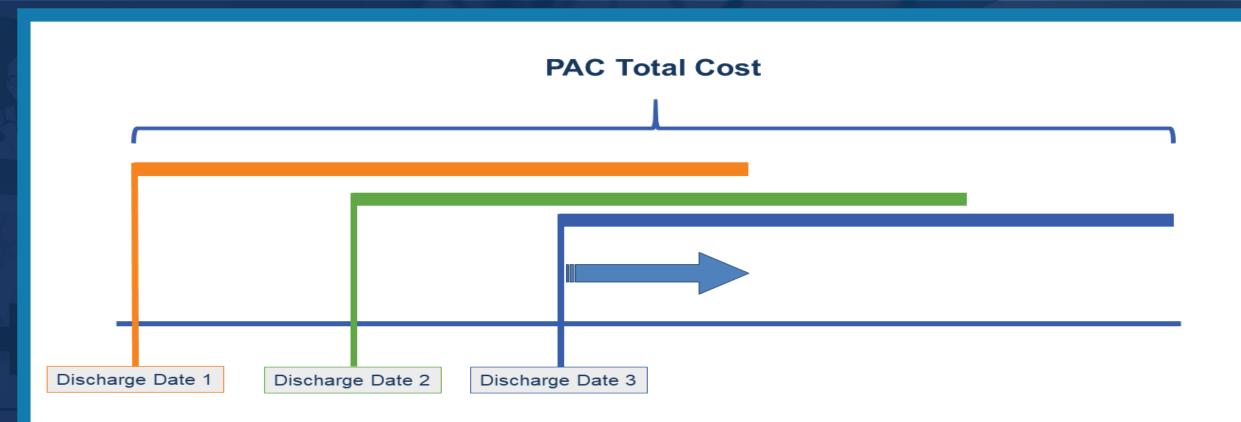
Unique Visits and Episodes

• How to Identify Final Claims?

- Final claims are not duplicated or adjusted out claims.
 - For Part A we look at CCLF 1 and 5 to determine if it's an interim claim using the Claim bill frequency codes.
 - Part B in theory are all final claims- unique claim # and Bene ID.
- Why do we do this?
 - Simple- Duplications
 - Visits will apply to acute and non acute activities such as an Inpatient Visits, ER Visits, Primary Care Visit and more.
- Visit Counts are your starting points, once those are defined you can look at creating episodes and other key metrics needed to evaluate performance. Such as
 - Utilization Rates & Average Cost of ER or IP Visits

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE





The costs in this area are within the 90 day post discharge window for all 3 inpatient stays in this example. In SIM, this cost would be counted 3 times in PAC Claim Pmt Amt, but only once in the PAC Total Cost.

Post Acute Care Episodes- A PAC Episode is defined as a Unique Beneficiary with an acute inpatient episode, upon discharge Salient takes all Part A & B claims within 90 days to make up the PAC episode. Each new Inpatient discharge will kick off another PAC Episode but does not end the original episode until 90 days.

In Network vs. Preferred

Use Case: Are your patients utilizing your network after an acute care setting?

Defining Your Network

- Salient utilizes your Participant and Supplier File to create "In Network" Providers and Facilities.
- Custom Preferred Networks can be uploaded via excel.

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE



Network Management

Facility Network [Network]

Your out-of-network leakage: **\$84,460,571.40** (81.1%)

		IN NETWORK
		Evaluation and Management
	Short Term Stay Hospital: 14.4%	Home Health Agency
9.		Hospice
Hospital C		Hospital Outpatient Department (Including CAH)
	Evaluation and Management: 14.4%	Imaging
		Laboratory and Other Tests
		Other Part B Subcomponent Rehabilitation Hospital or Unit
	Hospital Outpatient Department (Including CAH): 10.4%	
	Procedures: 13.4%	Short Term Stay Hospital
	Home Health Agency: 8.1%	Skilled Nursing Facility or Unit
a 187	Part B Drugs: 7.3%	
•FIN	Performance Management for Value-Based Care	

Questions?

Thank You!





CUSTOMER RATED

Population Health Management

Risk-Free 45-Day Trial with Consultative Assessment Using Your Own Data

Tiffany Smith Principal Data Analyst/Lead Mobile: 607.738.7387 Email: tsmith@salient.com

Dina Lewis Senior Data Analyst Mobile: 321.228.7925 Email: <u>dlewis@salient.com</u>

MEDICAL TREATMENT
FINANCIAL BENEFITS
DISEASE COVERAGE

