

# NAACOS Boot Camp

## Provider Engagement – Specialty Care

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# Description

- Creating a High-Value Network: Evaluating specialty providers based on access, outcomes, plan of care, and patient satisfaction.
- Best Practices for High-Value Networks/Infrastructure: Including clinical data support tools, e-consult hard stops, referral processes, and embedded specialty care navigators.
- Using Data to engage specialists and primary care providers in quality improvement
- Specialists that are not in your network: Enhancing PCP and PCP-Patient Engagement: Preventing patient outflow and ensuring timely access to appropriate services.

Keystone **ACO**

# Learning Objectives

- Articulate the attributes of specialists within a high-value network
- List best practices to develop a high-value networks/infrastructure including clinical decision support tools, e-consult integration, referral processes, and embedded specialty care navigators.
- Verbalize how to use data in order to engage specialists and PCPs in quality improvement
- Describe how to partner with specialists outside of your network by enhancing PCP and PCP-patient engagement: decreasing network leakage and ensuring timely access to appropriate services.

